

4 Easy Steps to Remove Pet Accidents

1. Treat the stain **IMMEDIATELY**. The longer you wait, the more difficult it will be to remove.
2. Use the right equipment.. Use a wet vacuum or a small carpet spotting machine to remove the excess liquid.
3. Use the proper cleaning agent **AFTER** the excess liquid has been removed.
4. Rinse the spot with fresh water.

Disclaimer: Use these techniques at your own risk. Be aware that pet accidents can damage fibers. Pre-test each solution in an inconspicuous area before using. If the stain or odor persists, call a professional right away.

Dear Pet Lover,



I hope this guide will help you in handling future pet accidents. If you have animals, accidents are bound to happen sooner or later. We have several years of carpet cleaning experience.

Remember that carpet retailers and the EPA recommend cleaning every 6-12 months.

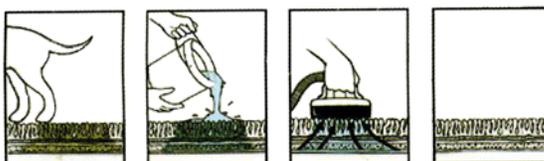
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How Professionals Can Solve Your Pet Odor Problems

There are three procedures for professional pet odor removal.

1. The Ultra Fresh Treatment is used for minor odor problems and stains.
2. The water claw sub-surface extractor actually extracts urine from carpet padding.
3. Replacing the padding, treating the carpet surface, and the floor boards.



This illustration demonstrates the water claw procedure. First, we pour a special odor neutralizing agent on the carpet. Next, we extract the agent with the claw.

This is a water claw sub-surface extractor tool. The water claw procedure works well to combat urine odors and stains. We also have systems to remove vomit stains. For questions or to book an appointment call our office (650) 679-5544



How to Remove Pet Stains Before They Become A Problem

A practical guide that will keep you and your pet on good terms.

Read this Guide to Discover

- 4 Easy Steps For Pet Stain Removal
- The One Tool You Must Get
- Mistakes To Avoid
- Which Products Work Best?



This guide can help you cope with the inevitable pet accidents that every pet

Provided as a resource by:

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and San Francisco County

MR. UNLIMITED
Floor Care Specialist

Remove the Urine Stain

After you've extracted the liquid and treated the spot, you'll still have a stain on the carpet.

You'll need to rinse the spot before it becomes a permanent stain. Use plain water to rinse the spotting agent out.

If you have a spot removal machine that allows you to rinse with water, put plain water with no detergent in the tank. Lightly rinse the area and follow with several dry vacuum passes.

If you have a wet vac, sprinkle plain water on the area and extract with the wet vac.

If urine stays in the carpet or upholstery for an extended period of time, it WILL permanently stain. Even worse, it will eventually eat away the backing of the fiber and destroy the carpet or upholstery. Not to mention the obvious unhealthy situation and odor the urine will cause.

The best thing you can do for any type of pet accidents is remove it right away.

The longer the problem stays in the fiber, the worse the problem becomes. Professional cleaning is still necessary for overall maintenance. If you cannot remove the stain or odor, call us immediately at

650-679-5544

The techniques mentioned here work well for any urine, vomit, or feces spot on carpet, rugs or upholstery. Always pre-test any spotting agent before using the product.

What cleaning agents to use AFTER the liquid has been removed

Enzymes are usually the best cleaning agent for urine, vomit, and feces. You must use an enzyme for any spot that isn't fresh. We use an enzyme by an all-natural chemical manufacturer called Ultra Fresh, but any effective enzyme will work in the same way. An enzyme is the only cleaning agent that actually eats up the bad bacteria in urine. It can be used on carpet, upholstery, and wood. There are many enzymes on the market. Some work well, some do not.

You can also dilute 1 cup of vinegar with two cups of water. The acid base of vinegar will help removal of a fresh urine spot, but it won't actually digest any of the urine like an enzyme does. A neutral ph spotting agent works well for general cleaning of the spot as well. Our Ultra Fresh Treatment has a neutral ph for this purpose.

CAUTION: DO NOT USE THESE SPOTTERS ON URINE OR VOMIT

Never use any high ph or high residue product. This would include ammonia and Resolve carpet spotter. I have seen many instances where the wrong product caused a urine stain to be permanent. The use of oxygen bleach is also risky on many carpets.

Do-it-yourself Pet Stain Removal

If you have pets, and buy one item for your home, get a wet vacuum!

I've been telling my clients this for years. If a pet has an accident on your carpet or upholstery, and you get to it while still wet, what do you do? Do you get a stack of paper towels to mash the urine into the padding? NO!

Use a wet vac or a small spot removal machine. Simply extract up any liquid. This will allow the urine to be removed out of the fiber. If nothing else is available, use a paper towels. Wet vacs are available at most any department store for \$20-\$70. Or, use a carpet spot removal machine. I recommend a small spot removal machine because the more convenient the machine, the more likely you are to get it out of the closet when minor accidents occurs. The larger, upright carpet cleaning machines are too bulky for small problems, break down all the time, and hardly do much good for larger areas anyway.

After you've removed all the liquid you possibly can, treat the area with a proper spot remover or enzyme.